



## Pricing Schedule 2024-2025

### HOME CARE SERVICES

**Minimum 2 hours booking (charged per hour unless otherwise stated)**

Service	Weekday Daytime (Mon to Fri 6:00 to 19:59)	Weekday Evening (Mon to Fri 20:00 to 23:59)	Weekday Night (Mon to Fri 0:00 to 5:59)	Saturday	Sunday	Public Holiday
Personal care	\$65.00	\$71.50	\$72.50	\$91.00	\$117.00	\$143.00
Transport/Shopping	\$65.00	\$71.50	\$72.50	\$91.00	\$117.00	\$143.00
Cleaning & household tasks	\$65.00	\$71.50	\$72.50	\$91.00	\$117.00	\$143.00
Overnight care (Non-active)	\$295.00 (Mon to Fri 22:00 to 6:00)			\$343.00	\$405.00	\$523.00
Light Gardening	By Quote (Price range \$60-\$175, most common price approx. \$100. Please contact your case manager for exact quote)					
In-home respite	\$65.00	\$71.50	\$72.50	\$91.00	\$117.00	\$143.00
Mileage (for client transport services)	\$1.40/km	\$1.40/km	\$1.40/km	\$1.40/km	\$1.40/km	\$1.40/km
Basic Daily Fee	\$0: We do not charge Basic Daily Fee					

## Management Fee

### HCP Funding with Dementia Supplement

Service		Level 1	Level 2	Level 3	Level 4
Care management (15%)	Per fortnight	\$68.00	\$120.00	\$260.00	\$394.50
Package management (13%)	Per fortnight	\$59.00	\$104.00	\$225.50	\$342.00

The above management fee is the maximum management fee we charge on a fortnightly basis and suits the package with dementia supplements.

We are more than willing to negotiate lower fees to accommodate individual needs and circumstances.

Please feel free to reach out to us at 0401199971 to discuss personalized pricing options

## Allied Health Services (charged per hour unless otherwise stated)

### Minimum 1 hour booking

In-Home Services	Weekday Daytime  (Mon to Fri 6:00 to 19:59)	Weekday Evening  (Mon to Fri 20:00 to 23:59)	Weekday Night  (Mon to Fri 0:00 to 5:59)	Saturday	Sunday	Public Holiday
Nursing (wound dressing etc.)	\$135.00	\$150.00	\$152.00	\$165.00	\$175.00	\$190.00
Podiatrist Service	By Quote					
Occupational Therapy	By Quote					
Physiotherapy	By Quote					
Other Allied Health Services	By Quote					
Home Modification	By Quote					
Goods and Equipment	By Quote					

## Home Care Services (charged per hour unless otherwise stated)

### Under 2 hours booking

In-Home Services	Weekday Daytime  (Mon to Fri 6:00 to 19:59)	Weekday Evening  (Mon to Fri 20:00 to 23:59)	Weekday Night  (Mon to Fri 0:00 to 5:59)	Saturday	Sunday	Public Holiday
Personal care	\$92.00	\$101.00	\$103.00	\$128.00	\$162.00	\$198.00

<b>Transport/Shopping</b>	\$92.00	\$101.00	\$103.00	\$128.00	\$162.00	\$198.00
<b>Domestic Assistance</b>	\$92.00	\$101.00	\$103.00	\$128.00	\$162.00	\$198.00
<b>Meal Preparation</b>	\$92.00	\$101.00	\$103.00	\$128.00	\$162.00	\$198.00
<b>Overnight care (non-active)</b>	\$295.00 (Mon to Fri 22:00 to 6:00)			\$343.00 (Sat 22:00 to 6:00)	\$405.00 (Sun 22:00 to 6:00)	\$523.00 (Public Holiday 22:00 to 6:00)
<b>Light Gardening</b>	By Quote (Price range \$60-\$175, most common price approx. \$100. Please contact your case manager for exact quote)					
<b>In-home respite</b>	\$92.00	\$101.00	\$103.00	\$128.00	\$162.00	\$198.00
<b>Mileage (for client transport services)</b>	\$1.40/km	\$1.40/km	\$1.40/km	\$1.40/km	\$1.40/km	\$1.40/km

## Understanding your Home Care Package Pricing

### Personal Care Services

We support you with the daily activities that you may be finding hard to manage on your own, including showering, dressing, grooming, going to the toilet, continence management, washing and drying hair, shaving, reminding you to take your medication, and other customized personal care services.

### Transport/Shopping

We arrange transport service when you need to attend an appointment, go shopping, social outing, visit family or friends, and other customized transport services.

### Domestic Assistance

We help you with all those jobs in and around the home, to ensure it remains clean and tidy, giving you more time to do the things you enjoy, including vacuuming, dusting, cleaning the bathroom, washing the dishes, doing the laundry, and other customized domestic assistance services.

### Meal Preparation

We help you cook a favourite meal at home or arrange for meals to be conveniently delivered to your door when required.

### **Overnight Care (Inactive Sleepover)**

We provide you with inactive sleepover respite for you to let you and your family members have peace of mind to know there is some on hand if required. The inactive sleepover shifts run from 10:00 pm through to 6:00 am. If you need active overnight support, our staff can also remain awake and attend to you as required throughout the night, which will be provided at an applicable night rate.

### **Light Gardening**

Our Gardening team is able to carry out light gardening jobs in and around the home, including gardening, lawn mowing, lawn tidying up and other customized services.

### **In-home respite**

Our in-home respite services ensure you continue to receive the support you need, when your regular carer may need to attend an appointment, travel, or some time out.

### **Nursing**

Our nurses can support you when required, including nursing consultation, clinical intervention such as wound care, changing catheters, medication management, fall risk management, pain management, dementia support, clinical assessment at the beginning of your home care service, periodic review and following major changes to your health conditions and other customized nursing services. These services will be billed according to the usage.

### **Time of Weekday**

Weekday Daytime Support: any support starts at or after 6:00 am and ends before or at 8:00 pm on a single weekday;

Weekday Evening Support: any support starts at or after 8:00 pm and ends before or at 10:00 pm on a single weekday;

Weekday Night Support: any support starts at or after 10:00 pm on a single weekday. (not include inactive sleepover shifts)

**Care Management**

We provide mandatory care management services. We will regularly assess your needs, goals and preferences, review your home care agreement and care plan with you, ensure your care and services align with other supports, partner with you and your family or carers about your care, ensure your care and services are culturally safe, and identify and address risks to your safety, health and wellbeing.

**Package Management**

Package management is a service that supports delivery of a HCP, and can cover administrative activities that we must do, such as: establishing and managing home care budgets, coordinating and scheduling services and workers, preparing invoices and monthly statements, complying with regulatory and assurance activities.

**Staff Travel Costs to Visit You**

We charge \$0 for our care workers to travel to visit your location.

**Basic Daily Fee**

We do not charge you a Basic Daily Fee.

**Exit Fee**

We do not charge you an Exit Fee as per government legislation effective from 1 January 2023.

**Cancellation Fee**

Consumers will be charged the full cost of a service if a booking is cancelled less than 24 hours prior to the scheduled service.

